

VEHICLE:

DATE IN:

CLASSIC RESTORATION/PROJECT VEHICLE AGREEMENT

Thank you for choosing Auto House of Clovis, Inc. for your automotive restoration and project needs. It is our desire and intent that the mechanical restoration of your vehicle is an enjoyable and satisfying experience.

In order to provide guidance for the process of restoring automobiles for our customers, the following policies have been developed to minimize ambiguities and miscommunications during the repair process for both the owner of the vehicle and our shop.

1. Due to the comprehensive nature of the mechanical restoration/project vehicle process, estimates or "bids" of the total cost of a restoration project, whether they be implied or verbal, cannot be deemed as absolute at any time throughout the restoration process. While we may be able to give a "ballpark" number, this is purely created as an educated guess based on what can be physically seen on the vehicle at a given time. The signed estimate provided at the beginning of the process is only to give Auto House of Clovis, Inc. authorization to begin on the vehicle and is in no way a projection of the total cost to complete the job. While Auto House of Clovis, Inc. may give updated information on the accumulated balance on an account as the project moves forward, the final total will not be discussed until all operations on the vehicle are near completion. Mechanical repairs and modifications will be discussed with Darryl and all billing questions will be discussed with Cortney.
2. A \$1,000 non-refundable deposit is required to secure a project start date. This deposit will be applied to applicable labor and part charges until depleted. This allows our technician to inspect the vehicle in its current state and make a fair evaluation of time, parts, and materials needed to complete the mechanical restoration project. All deposits made toward the restoration are non-refundable.
3. Restoration charges apply on a "time and materials" basis. Quality and comprehensive restorations take time. All technician hours are tracked by a time clock system to insure time spent in the vehicle is tracked and billed appropriately. A list of parts, labor, and materials used within the restoration life cycle will be provided at the project's completion date in which the total balance must be paid in full to warrant the vehicle's release.
4. It is important to note that our facility performs several other operations than just classic restoration projects. While we try to stay as tight to a restoration schedule as possible, restoration projects are worked on when the everyday scheduling allows. This everyday schedule is generally predictable; however, emergencies and problems occur which requires the attention of more than one technician. For this reason, everyday operations take precedent over long-term restoration projects for reasons of customer necessity.
5. To insure the safety of our customers and our technicians, customers may view the current progress of their vehicle in person by way of appointment only. Drop-ins will not be accepted. Customers will only be allowed to view the vehicle by way of technician escort only, again to insure the safety of our customers as they navigate through the shop area and/or if the vehicle is inaccessible or currently on a hoist.
6. Sublet services including body work, body paint, interior installation and upholstery, stereo systems, tires, glass installation, detailing, and towing. are not able to be provided by Auto House of Clovis, Inc. and must be sublet out. These services can be coordinated by Auto House of Clovis, Inc. or the customer can choose their own outside vendors for these services. If the customer chooses to use the vendors recommended by Auto House of Clovis, Inc. it is important to note that while we recommend vendors based on our professional relationship with said vendor and their past workmanship, Auto House of Clovis, Inc. cannot assume responsibility for the services provided by any sublet vendor. While these sublet services will be listed on the invoice made payable to Auto House of Clovis, Inc. it is expressly hereby written that all workmanship and quality issues in regard to that sublet service shall be addressed with said sublet vendor.

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7. Insurance on the vehicle while in possession of Auto House of Clovis, Inc. is the responsibility of the owner. Current registration and license plates are required for the vehicle to be test driven. Auto House of Clovis, Inc. keeps all restoration and classic vehicles stored inside overnight.
8. Auto House of Clovis, Inc. is not responsible for providing transportation services of any kind. Applicable fuel and recycling charges may be applied to the invoice on an as-needed basis and will reflect prices of such items at that current time. Any shipping and/or freight charges incurred for ordered parts will be billed to the customer's account. There is no shop markup on shipping charges. Auto House of Clovis, Inc. reserves the right to order parts from our secured list of suppliers and will only accept customer supplied parts on a case-by-case basis.
9. We understand that some of our customers prefer to provide their own pre-purchased or pre-acquired parts to accompany the restoration process. This is not a practice we like to make standard as we have encountered several circumstances where this delays the restoration project and may potentially end up costing the customer more money in the long run due to application issues, incorrect purchases, deteriorated/unusable parts, or cosmetic incompatibility issues. Auto House of Clovis, Inc. does not assume any responsibility if a customer supplied part fails, is inoperable, causes cosmetic imperfections, or causes a larger component to fail. Customer supplied parts do not have any warranty on the part itself or the labor to install or modify. A list of included parts is greatly appreciated and helps expedite the restoration process. All removed parts from the vehicle will be disposed of unless the customer requests said part prior to the start of restoration.
10. It is important to note that due to the age of the vehicle, that other problems or issues may occur once the restoration project begins; i.e. finding more damage than originally estimated, difficulty with parts availability, etc. While these discoveries will be addressed with the customer when found, they will most likely add to the cost of repair and cannot be anticipated at the point of the original estimate.
11. Once the restoration is completed, it is important to note that certain mechanical functions need to be broken in and re-tested for proficiency. This "breaking in period" can only be performed by the customer as we do not have the means to drive a vehicle in differing conditions including longer distances, mountain driving, night driving, driving in inclement weather, highway/freeway driving, etc. During this period, the vehicle may develop leaks, noises, hard shifting, strange smells, etc. These are all normal. Once this occurs, call us and we will adjust settings accordingly at no extra charge as this is to be expected. It is important to drive the vehicle as much as possible for roughly 2-3 weeks after the restoration is complete for instances such as listed above. All services come with a standard 12 month/12,000 mile warranty, whichever comes first.

By signing below, you have read and acknowledge the above listed terms and hereby agree to their content.

Customer's Signature

Date

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RESTORATION/PROJECT QUESTIONNAIRE

Current State:

(Mark all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Chassis/Frame Only | <input type="checkbox"/> Blown/Missing Engine |
| <input type="checkbox"/> Mechanical repairs needed | <input type="checkbox"/> Missing other essential parts |
| <input type="checkbox"/> Missing minor or cosmetic features | <input type="checkbox"/> Weather/Animal/Age Damage |

Check all mechanical components you want repaired/installed/upgraded::

- | | | | | |
|-----------------------------------|---|---|---------------------------------------|-------------------------------------|
| <input type="checkbox"/> Engine | <input type="checkbox"/> Brakes | <input type="checkbox"/> Electrical (general) | <input type="checkbox"/> Transmission | <input type="checkbox"/> Suspension |
| <input type="checkbox"/> Steering | <input type="checkbox"/> Air Conditioning/Heating | <input type="checkbox"/> Window Operation | Modern conversions (any) | |
| <input type="checkbox"/> Exhaust | <input type="checkbox"/> Super Performance Components | | | |

Check all sublet services you may require:

- | | | | |
|--|--|---|--|
| <input type="checkbox"/> Body/Paint | <input type="checkbox"/> Upholstery/Interior | <input type="checkbox"/> Glass Installation | <input type="checkbox"/> Stereo Installation |
| <input type="checkbox"/> Muffler/Exhaust | <input type="checkbox"/> Tires/Rims | <input type="checkbox"/> Detailing | <input type="checkbox"/> Key production |

What is your estimated budget for this project?

- | | | | |
|--|---|--|------------------------------------|
| <input type="checkbox"/> Under \$5,000 | <input type="checkbox"/> \$5,000-\$15,000 | <input type="checkbox"/> \$15,000-\$25,000 | <input type="checkbox"/> \$25,000+ |
|--|---|--|------------------------------------|

What are your intentions for this vehicle once completed?

- | | | | | |
|--|---------------------------------------|-------------------------------|---|---------------------------------|
| <input type="checkbox"/> Everyday driver | <input type="checkbox"/> Show Quality | <input type="checkbox"/> Sell | <input type="checkbox"/> Leisure driver | <input type="checkbox"/> Racing |
|--|---------------------------------------|-------------------------------|---|---------------------------------|

Preferred towing company: _____

Current insurance company: _____

Are you providing us with plates and registration today? _____

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Are you providing us with any parts today? _____

Are there any parts you are requesting to keep?

Does this vehicle have any components that are not original to the production of the vehicle?

Acknowledgement of damage to body upon arrival: _____

Do you have any working conflicts that may interfere with communications? i.e. midnight shift, out of town often, etc.

Is there an event that you would like the vehicle to be completed by?

Additional Notes: _____
